

## Annexure B

Data for Jan 2025- Ghalla Bhansali Stock Brokers Pvt Ltd- IN301854

| Sr No | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** |                                | Average Resolution time (in days) |
|-------|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|-----------------------------------|
|       |                         |                                     |                           |               |           | Pending for less than 3 months    | Pending for more than 3 months |                                   |
| 1     | 2                       | 3                                   | 4                         | 5             | 6         | 7                                 |                                | 8                                 |
| 1     | Directly from Investors | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 2     | SEBI (SCORES)           | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 3     | Stock Exchanges         | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 4     | Other Sources (if any)  | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |
| 5     | Grand Total             | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                 |

Trend of monthly disposal of complaints

| Sr no | Month  | Carried forward from previous m | Received | Resolved* | Pending** |
|-------|--------|---------------------------------|----------|-----------|-----------|
| 1     | Apr-24 | 0                               | 0        | 0         | 0         |
| 2     | May-24 | 0                               | 0        | 0         | 0         |
| 3     | Jun-24 | 0                               | 0        | 0         | 0         |
| 4     | Jul-24 | 0                               | 0        | 0         | 0         |
| 5     | Aug-24 | 0                               | 0        | 0         | 0         |
| 6     | Sep-24 | 0                               | 0        | 0         | 0         |
| 7     | Oct-24 | 0                               | 0        | 0         | 0         |
| 8     | Nov-24 | 0                               | 0        | 0         | 0         |
| 9     | Dec-24 | 0                               | 0        | 0         | 0         |
| 10    | Jan-25 | 0                               | 0        | 0         | 0         |

#### Trend of annual disposal of complaints

| Sr no | Year        | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-------|-------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1     | 2017-18     | 0                                  | 0                        | 0                        | 0                              |
| 2     | 2018-19     | 0                                  | 0                        | 0                        | 0                              |
| 3     | 2019-20     | 0                                  | 0                        | 0                        | 0                              |
| 4     | 2020-21     | 0                                  | 0                        | 0                        | 0                              |
| 5     | 2021-22     | 0                                  | 0                        | 0                        | 0                              |
| 6     | 2022-2023   | 0                                  | 0                        | 0                        | 0                              |
| 7     | 2023-2024   | 0                                  | 0                        | 0                        | 0                              |
| 8     | 2024-2025   | 0                                  | 0                        | 0                        | 0                              |
|       | Grand Total | 0                                  | 0                        | 0                        | 0                              |