## **Annexure C**

Data for April 2022- Ghalla Bhansali Stock Brokers Pvt Ltd- IN301854

| Sr No | Received from              | Carried forward from previous month | Received<br>during<br>the<br>month |   | * | Pending at the<br>end of the<br>month** |   | Averag<br>e<br>Resolut<br>ion<br>time (in<br>days) |
|-------|----------------------------|-------------------------------------|------------------------------------|---|---|---|---|--|
|       |                            |                                     |                                    |   |   |   |   |  |
| 1     | 2                          | 3                                   | 4                                  | 5 | 6 |   | 7 | 8  |
|       | Directly from<br>Investors | 0                                   | 0                                  | 0 | 0 | 0                                       | 0 | 0  |
|       | 2 SEBI (SCORES)            | 0                                   | 0                                  | 0 | 0 | 0                                       | 0 | 0  |
|       | 3 Stock Exchanges          | 0                                   | 0                                  | 0 | 0 | 0                                       | 0 | 0  |
|       | Other Sources (if any)     | 0                                   | 0                                  | 0 | 0 | 0                                       | 0 | 0  |
|       | 5Grand Total               | 0                                   | 0                                  | 0 | 0 | 0                                       | 0 | 0  |

Trend of monthly disposal of complaints

| Sr no Month | Carried forward from previous mon | Received | Resolved* | Pending** |
|-------------|-----------------------------------|----------|-----------|-----------|
|-------------|-----------------------------------|----------|-----------|-----------|

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## Trend of annual disposal of complaints

| Sr no | Year        | Carried forward from previous year |   | during | Pending<br>at the<br>end of<br>the year |
|-------|-------------|------------------------------------|---|--------|---|
| 1     | 2           | 3                                  | 4 | 5      | 6                                       |
| 1     | 2017-18     | 0                                  | 0 | 0      | 0                                       |
| 2     | 2018-19     | 0                                  | 0 | 0      | 0                                       |
| 3     | 2019-20     | 0                                  | 0 | 0      | 0                                       |
| 4     | 2020-21     | 0                                  | 0 | 0      | 0                                       |
| 5     | 2021-22     | 0                                  | 0 | 0      | 0                                       |
| 6     | 2022-2023   | 0                                  | 0 | 0      | 0                                       |
|       | Grand Total | 0                                  | 0 | 0      | 0                                       |